

Developed in partnership with



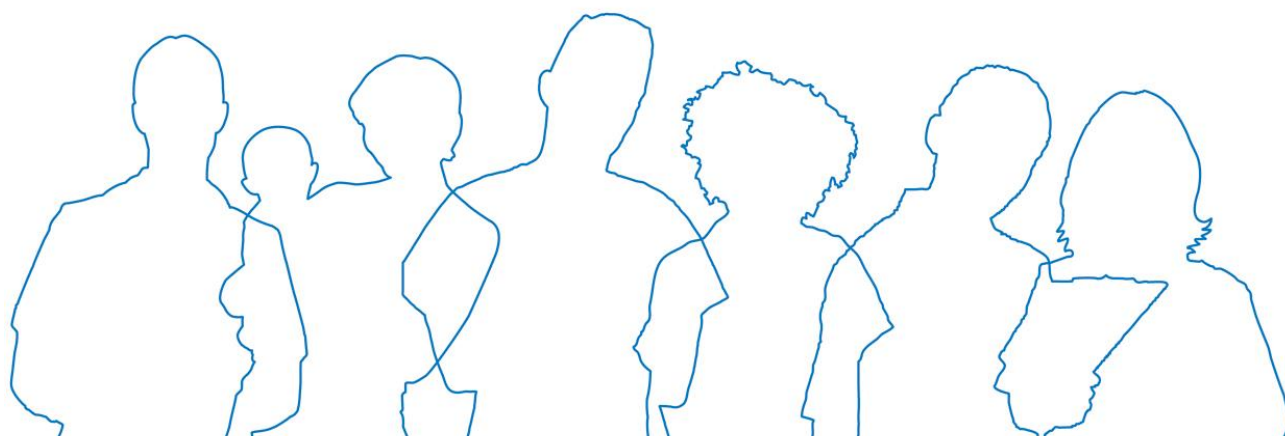
# Patient and Colleague feedback Revalidation report

Doctor:

Dr Daniel  
Engelke

Report Date:

11/04/2019



LISTENING

HELPING

EXCELLING

IMPROVING

UNITING

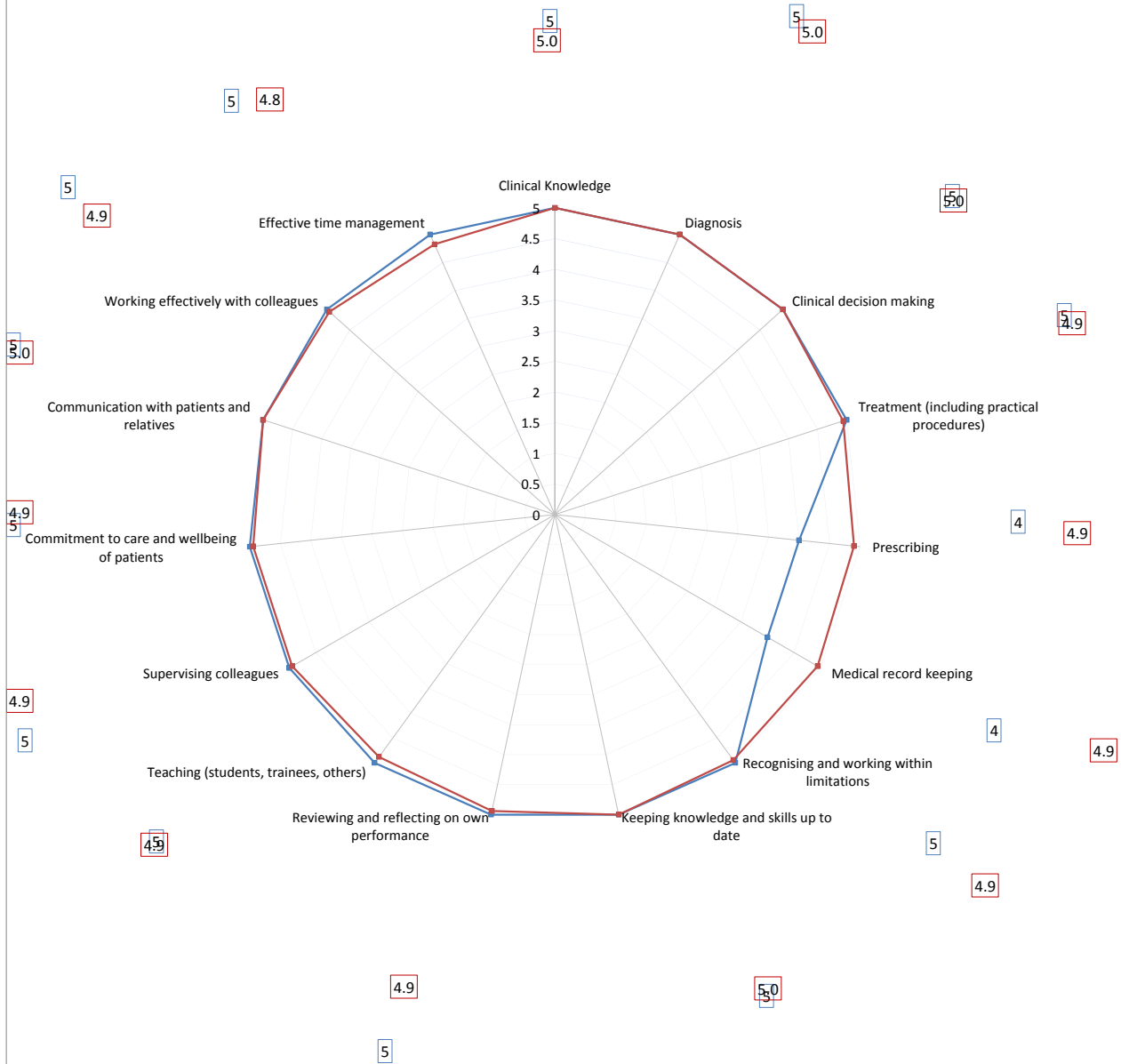
CARING

BETTER FOR YOU

# Self - All Colleagues

Self

All



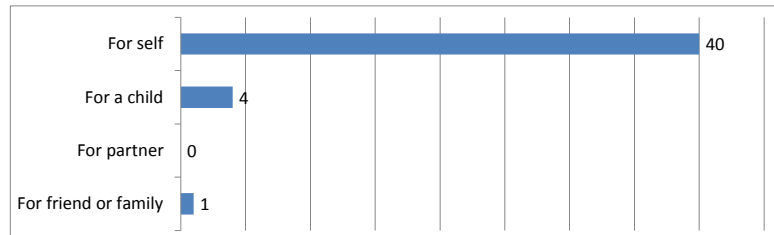




## Patient figures

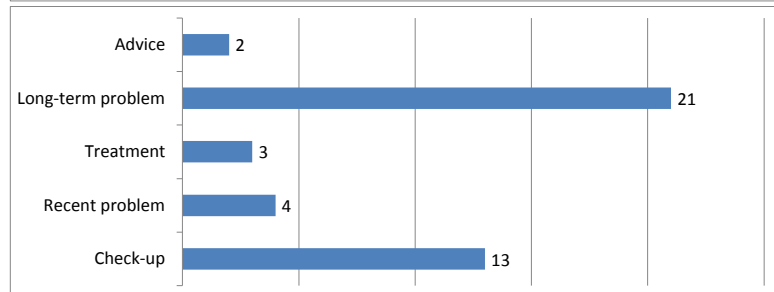
Patients completing forms for:

For self	40
For a child	4
For partner	0
For friend or family	1



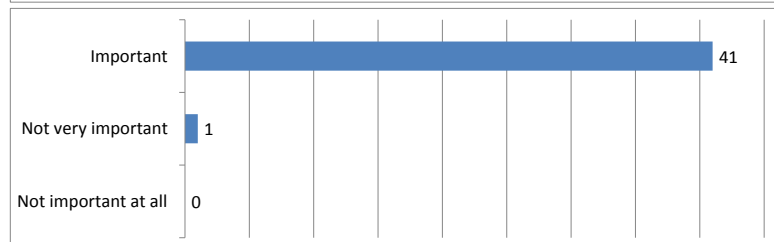
Patients visiting reason:

Advice	2
Long-term problem	21
Treatment	3
Recent problem	4
Check-up	13



Importance to patient of visit

Important	41
Not very important	1
Not important at all	0



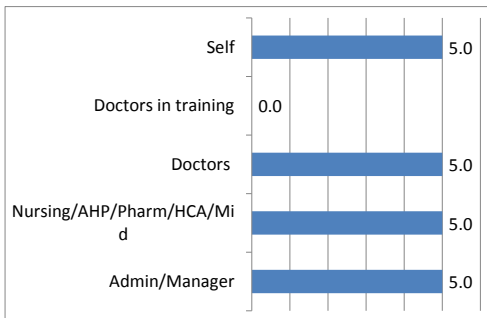
**Self & Colleagues**

**Clinical knowledge**

Self	5.0
Doctors in training	N/A
Doctors	5.0

<b>5.0</b>	<b>=Ave Colleague score</b>
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Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5, 5, 5, 5, 5
Admin/Manager	5.0	5, 5

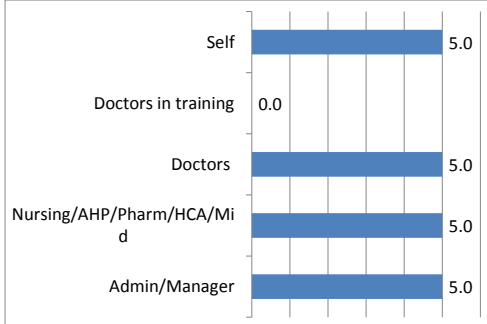


**Diagnosis**

Self	5.0
Doctors in training	N/A
Doctors	5.0

<b>5.0</b>	<b>=Ave Colleague score</b>
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Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5
Admin/Manager	5.0	5, 5

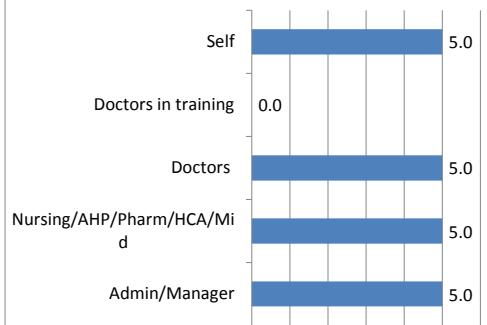


**Clinical decision making**

Self	5.0
Doctors in training	N/A
Doctors	5.0

<b>5.0</b>	<b>=Ave Colleague score</b>
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Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5
Admin/Manager	5.0	5, 5

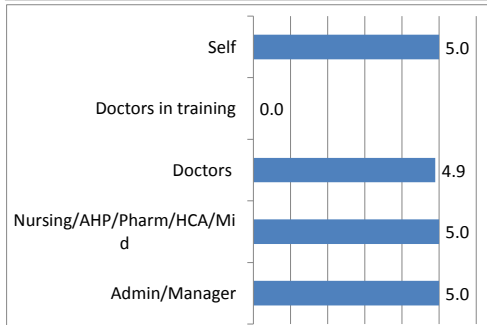


**Treatment (including practical procedures)**

Self	5.0
Doctors in training	N/A
Doctors	4.9

<b>4.9</b>	<b>=Ave Colleague score</b>
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Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5
Admin/Manager	5.0	5, 5

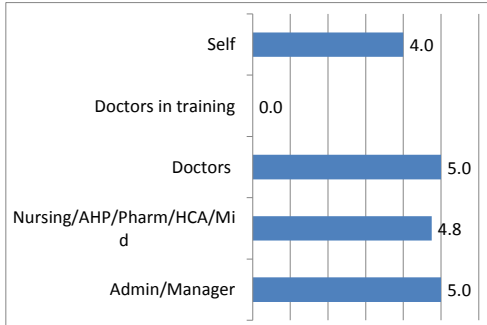


**Prescribing**

Self	4.0
Doctors in training	N/A
Doctors	5.0

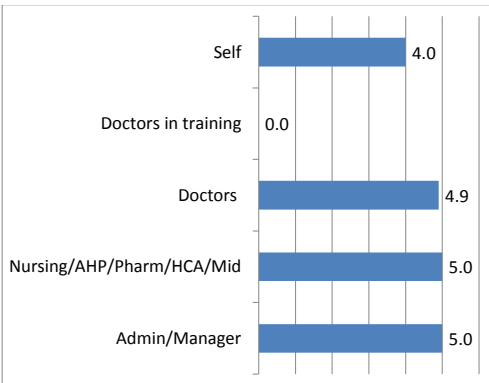
<b>4.9</b>	<b>=Ave Colleague score</b>
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Nursing/AHP/Pharm/HCA/Mid	4.8	5, 5, 5, 4
Admin/Manager	5.0	5



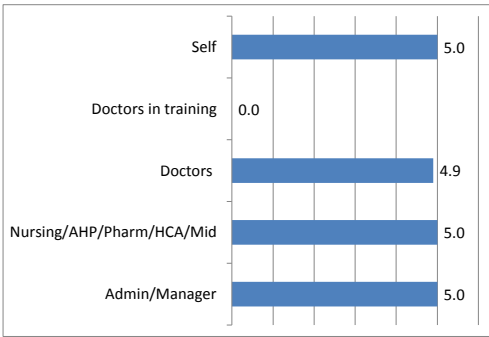
**Medical record keeping**

Self	4.0	4.9	=Ave Colleague score
Doctors in training	N/A		
Doctors	4.9		
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



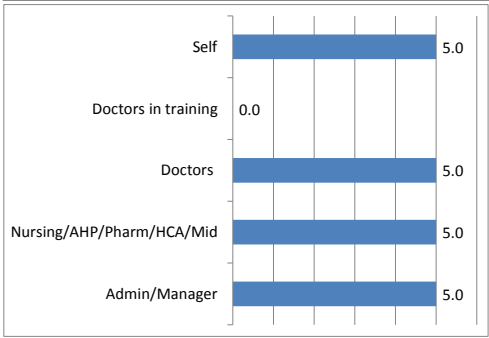
**Recognising and working within limitations**

Self	5.0	4.9	=Ave Colleague score
Doctors in training	N/A		
Doctors	4.9		
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



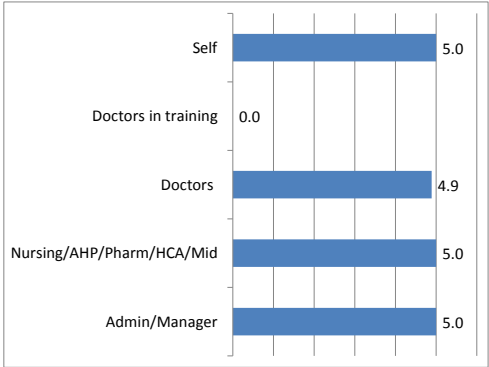
**Keeping knowledge and skills up to date**

Self	5.0	5.0	=Ave Colleague score
Doctors in training	N/A		
Doctors	5.0		
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



**Reviewing and reflecting on own performance**

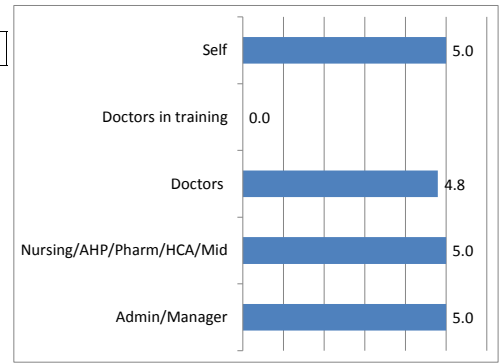
Self	5.0	4.9	=Ave Colleague score
Doctors in training	N/A		
Doctors	4.9		
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



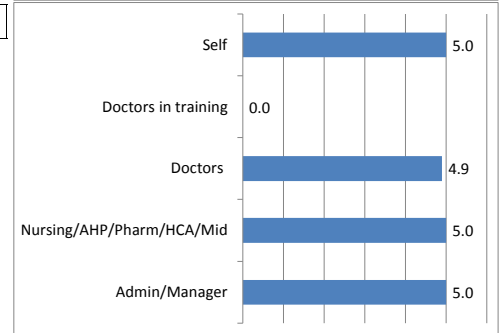


**Teaching (students, trainees, others)**

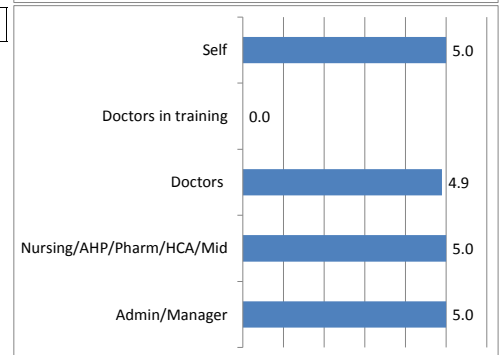
Self	5.0		
Doctors in training	N/A		
Doctors	4.8	5, 5, 5, 5, 5, 5, 5, 5, 4, 4	<b>4.9 =Ave Colleague score</b>
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5	

**Supervising colleagues**

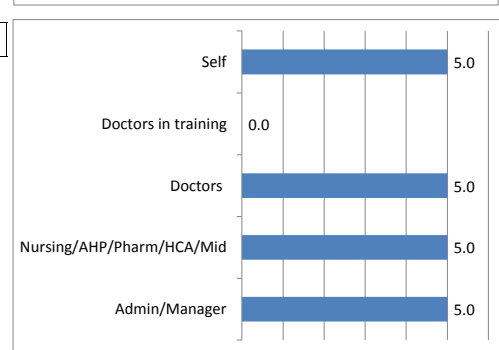
Self	5.0		
Doctors in training	N/A		
Doctors	4.9	5, 5, 5, 5, 5, 5, 5, 5, 4	<b>4.9 =Ave Colleague score</b>
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	

**Commitment to care and wellbeing of patients**

Self	5.0		
Doctors in training	N/A		
Doctors	4.9	5, 5, 5, 5, 5, 5, 5, 5, 4	<b>4.9 =Ave Colleague score</b>
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	

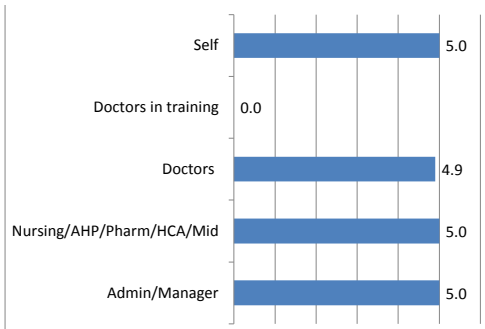
**Communication with patients and relatives**

Self	5.0		
Doctors in training	N/A		
Doctors	5.0	5, 5, 5, 5, 5, 5, 5, 5, 5	<b>5.0 =Ave Colleague score</b>
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



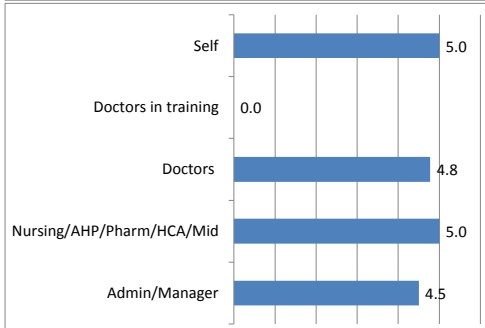
**Working effectively with colleagues**

Self	5.0		
Doctors in training	N/A		
Doctors	4.9	5, 5, 5, 5, 5, 5, 5, 5, 5, 4	4.9 =Ave Colleague score
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5, 5	



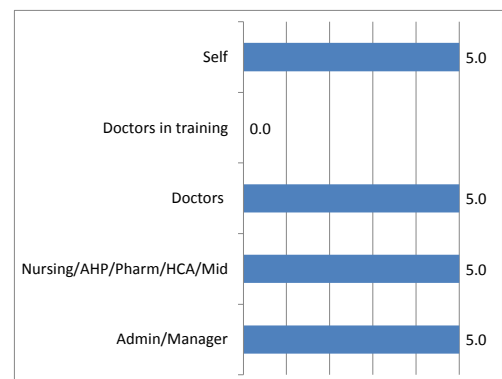
**Effective time management**

Self	5.0		
Doctors in training	N/A		
Doctors	4.8	5, 5, 5, 5, 5, 5, 5, 4, 4	4.8 =Ave Colleague score
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5, 5	
Admin/Manager	4.5	5, 4	



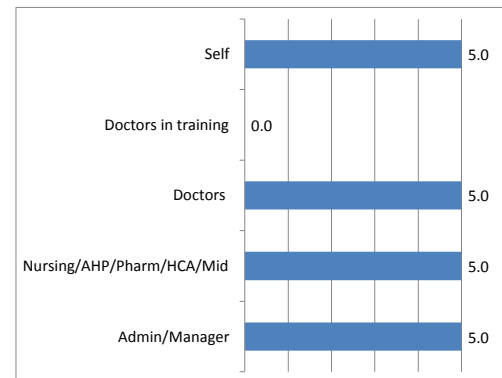
**Respect for confidentiality**

Self	5.0		
Doctors in training	N/A		
Doctors	5.0	5, 5, 5, 5, 5, 5, 5, 5, 5, 5	5.0 =Ave Colleague score
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5	



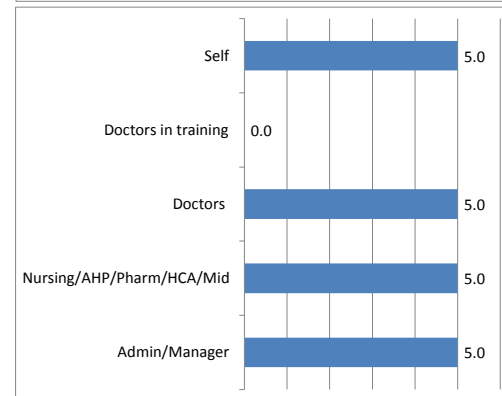
**Honest and trustworthy**

Self	5.0		
Doctors in training	N/A		
Doctors	5.0	5, 5, 5, 5, 5, 5, 5, 5, 5, 5	5.0 =Ave Colleague score
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5, 5	



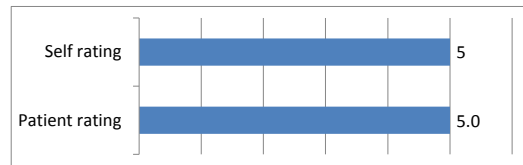
**Impaired by ill health**

Self	5.0		
Doctors in training	N/A		
Doctors	5.0	5, 5, 5, 5, 5, 5, 5, 5, 5, 5	5.0 =Ave Colleague score
Nursing/AHP/Pharm/HCA/Mid	5.0	5, 5, 5, 5, 5	
Admin/Manager	5.0	5, 5, 5	

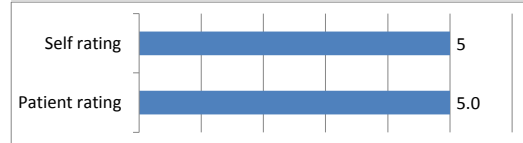


## Patient scoring

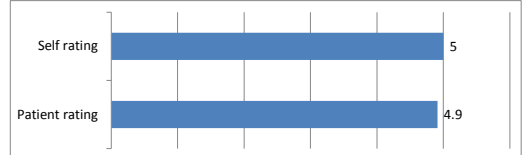
Being polite to patients  
 Self rating 5  
 Patient rating 5.0



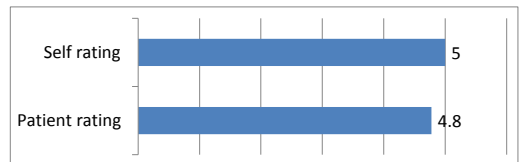
Making patients feel at ease  
 Self rating 5  
 Patient rating 5.0



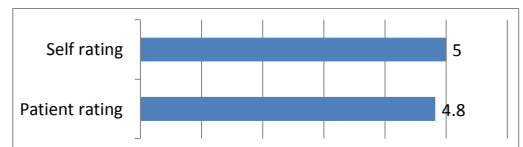
Listening to patients  
 Self rating 5  
 Patient rating 4.9



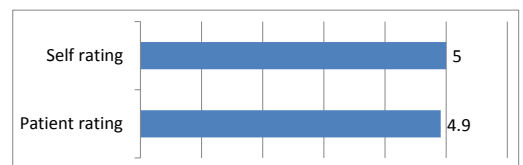
Assessing patients' medical condition  
 Self rating 5  
 Patient rating 4.8



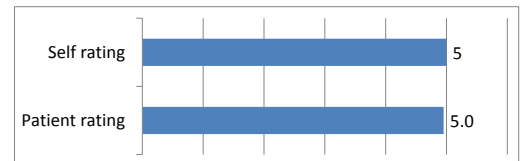
Explaining patients' condition and treatment  
 Self rating 5  
 Patient rating 4.8



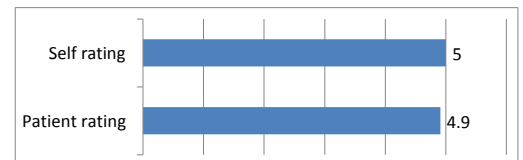
Involving patients in decisions about their treatment  
 Self rating 5  
 Patient rating 4.9



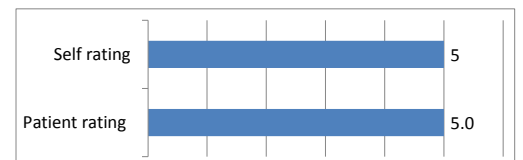
Providing or arranging treatment for patients  
 Self rating 5  
 Patient rating 5.0



Respect for confidentiality  
 Self rating 5  
 Patient rating 4.9



Honest and trustworthy  
 Self rating 5  
 Patient rating 5.0



Do you think this doctor is good and will give you the right care?  
 Patient rating 5.00

Would you be happy to see this doctor again?  
 Patient rating 5.00

Have you seen this doctor before?  
 Patient rating 3.04



**Top three scores**

Colleague Score - Clinical Knowledge	5.00
Colleague Score - Diagnosis	5.00
Colleague Score - Clinical decision making	5.00

**Bottom three scores**

Colleague Score - Effective time management	4.82
Patient Score - Explaining patients' condition and treatment	4.82
Patient Score - Assessing patients' medical condition	4.78

## Patient: General comments

- Mr Engelke is fantastic and I would definitely recommend him.
- Reassuring.
- Excellent service by all the staff.
- Had time to listen, explained all options and risks clearly, didn't feel rushed and he seemed interested and open.
- Very informative, calm and offers good advice, he explains his advice too in a collaborative way. Excellent!
- Mr Engelke listened to my questions and explained things to me which has helped my understanding of what I can expect long term.
- Doctor was an expert in his field, very polite and made me feel at ease.
- Explained my symptoms easily and made me feel comfortable as he didn't give me a tricky or difficult explanation.

## Colleague: General comments

- Mr Engelke is a superb senior colleague who really looks after his colleagues. He was one of the key reasons I returned to the department and now am appointed as a substantive colleague. He is utterly trustworthy and the sort of surgeon and colleague that I aspire to emulate over the next decade. He has been in his role as orthopaedic director a massive asset to the trust and the department and this should be commended to him. I thoroughly enjoy working along side him.
- Daniel was very supportive to the management team, worked well with the tri
- Great clinician and wonderful colleague.
- Pleasant working environment when working together
- Committed to trauma and regularly attends trauma meeting where his input is very valuable
- very approachable
- One of the best people I have ever worked for.
- Excellent role model to junior staff and colleagues. Respectful of theatre staff Approachable
- Always enthusiastic, approachable and willing to help.

## Self comments

### What does this Doctor need to stop doing or do differently

- Nothing
- N/A
- No changes needed.
- Great colleague. Carry on the same.
- Nothing
- An excellent consultant colleague. I am glad that he is back in a more clinical role after his leadership of the department.
- Nothing
- Nothing!

### What does this Doctor need to keep doing or do more of

- Gives great support to colleagues.
- N/A
- Mr Engelke is a superb senior colleague who really looks after his colleagues. He was one of the key reasons I returned to the department and now am appointed as a substantive colleague. He is utterly trustworthy and the sort of surgeon and colleague that I aspire to emulate over the next decade. He has been in his role as orthopaedic director a massive asset to the trust and the department and this should be commended to him. I thoroughly enjoy working along side him.
- Keep supporting his colleagues
- great teacher.
- there is nothing more required, a very professional surgeon
- Nil.
- Outstanding at teaching, supervising surgery, explaining concepts, reliability, calm under pressure and incredibly supportive.
- Continue to work as they do because it is always an enjoyable list with interesting cases and good learning opportunities for all the team.
- Teaching